SPONSOR WELCOME PACKET

Experience a new perspective on research, Experience our research dedicated facility...



(865) 200-8364 www.newphaseonline.com



New Phase Research & Development is a fully dedicated clinical research facility in West Knoxville. Tennessee. We carefully select each trial for our facility and focus on enrollment and performance. Quality data, outstanding subject care and active recruitment, has allowed New Phase to become a leader in successful clinical trials at a site level.

With an expansive network of patient referrals and an inhouse clinical research database, we are able to assess feasibility of potential trials as well as accurately predict recruitment potential and set realistic goals.

Our full-time research team consists of dedicated professionals who work together to achieve one common goal; successful trials.



MEET OUR PHYSICIANS

Dr. Natalie Clarke, MD

Principal Investigator

Dr. Clarke began working at New Phase Research & Development in March 2016. She graduated from Penn State University with a Bachelor of Science degree in Biology in 1996. After college, she participated in two years of research investigating the effects of various vasodilators on atherosclerotic arteries. From 1998–2002, she attended The Medical College of Georgia, earning her MD and completed her anesthesiology residency in 2006. Dr. Clarke moved from Georgia to Knoxville in 2010. While working at New Phase, Dr. Clarke has been involved in several studies including ones pertaining to diabetic neuropathy, IBS, COPD, asthma, rheumatoid arthritis, lupus and chronic low back pain.



Dr. Amanda Miller, MD

Principal Investigator

New Phase Research and Development would like to introduce the newest addition to our team, Dr. Amanda Miller. Dr. Miller is currently our Principal Investigator for multiple clinical studies, including hypertension and cardiovascular health. Prior to joining NPRD, she worked as a hospitalist in Knoxville from 2007-2021 and then as a Medical Director at a local veteran's home. She has also worked in addiction medicine. Dr. Miller believes that that excellent patient care begins with clinical research. After years of direct care, she is looking forward to make a difference in a new way.



MEET OUR STUDY COORDINATION STAFF

Our dedicated research site is staffed with 1 Phlebotomist, 1 Dietitian, and 5 full-time Clinical Study Coordinators, who work alongside Dr. Clarke, Dr. Miller, and Dr. Radley to move each trial in the right direction. With over 25 years of nursing and research experience, our Coordinators are some of the best in the industry. Our Study Coordination staff consists of 1 RN, 1 LPN, and 3 Certified Clinical Research Coordinators (CCRC). Our Clinical Study Coordinators are assigned a maximum of three clinical trials each. This allows each Coordinator to fully dedicate their time to each trial they undertake, while providing their subjects the time and follow-up they truly need.

Our Coordinators function in a team focused environment with 24hr access to the Principal Investigator and Clinical Research Director. Our staff has extensive experience with most EDC systems, including Medidata Rave, Oracle, Inform, and Datalabs. This experience, coupled with our site SOP of a 48hr data entry turnaround, has proven to be a highly successful combination in timely and accurate data entry.

All team members are annually trained in GCP/ICH guidelines as well as attend bi-monthly workshops for in-depth training on various aspects of clinical research as well as new industry standards.

MEET OUR SPECIALISTS

NPRD has a full-time team of specialists and managers, dedicated to keeping our premier research facility the best in West Knoxville. Responsibilities include running the facility's day to day operations, monitoring study regulations, and collecting patient information for our growing volunteer database. This team includes our Office Manager, Regulatory Specialist, and Receptionist. We also have a team of recruiters who are specialized in patient enrollment and documentation, as well as, an internal marketing and advertising team. We utilize a variety of standard local advertising campaigns including print, digital targeting, radio, and television. This team includes our E-Source Specialist, two Recruitment Specialists, and Marketing Specialist. We have developed very successful referral relationships with multiple specialties in Knoxville and the surrounding area. Allowing New Phase Research and Development to efficiently maximize enrollment and meet goals set by each sponsor.



OUR FACILITY

We have a secured double locked drug closet equipped with pin code access and deadbolt. We also maintain a drug storage refrigerator that is independently locked. Both the storage area and refrigerator are equipped with a digital glycol controlled min/max thermometer. These monitors are set to alarm staff of any deviations from the set range. Designated site staff maintain daily drug logs.

Our Facility Includes:

- 6 Research Exam Rooms
- On Site Lab
- -20F and -70F freezers and dry ice
- EKG Machines
- Double lock Drug Closet and Storage Refrigerator
- Fully Stocked Crash Cart, including Oxygen and an AED
- Private Office for CRA visits
- Wireless Internet
- Telephone, Fax Machine, Printer, Copier
- Comfortable Lounge Area with LCD TV
- 27 Parking Spots, steps from our facility's front door

We maintain an active emergency action plan and are located approximately 6 miles from the nearest hospital. We are equipped with a fully stocked crash cart that includes oxygen and an AED. All staff members are AED and CPR trained.

A private office is dedicated to onsite CRA/monitor visits. This office contains access to wireless internet, telephone, copier and fax machine. Our patients have the comfort of their own comfortable lounge area equipped with a LCD television. This provides extra comfort for extended subject visits in which we provide meals.



OUR STUDIES

New Phase Research and Development has experience in a wide range of clinical trials. To date we have conducted trials in the following indications:

Allergy/Rhinitis

Asthma Birth Control

Cardiovascular Cholesterol

Crohn's Disease

Constipation

COPD

Chronic Kidney Disease COVID-19 Treatment Fibromyalgia GERD/Acid Reflux

Gout

High Triglycerides

Hyperlipidemia

Hypertension

IBS-D/C/M

Influenza Vaccine

Interstitial Cystitis

Low Testosterone

Lower Back Pain Lupus Neuropathy (Traumatic & Diaber Post Surgical Nerve Pain RA RSV Vaccine Type I Diabetes Type II Diabetes

OUR STATISTICS

Over 20,000 volunteers in our database and growing! Over 100 studies conducted.

In the last year alone, we have enrolled 266 patients for 19 studies, with a total of over 2,100 visits scheduled.

PHARMACEUTICAL COMPANIES WE WORK WITH

Over the years, we have built a robust and reliable network with leading pharmaceutical companies, positioning ourselves as a trusted partner in the clinical trials landscape. They entrust us with their Phase 2-4 trials, knowing that we bring a strong commitment to excellence, regulatory compliance, and efficient project management.



KNOXVILLE METRO AREA





NEXT STEPS

