

SPONSOR WELCOME PACKET

Experience a new perspective on **research**,
Experience our **research** dedicated facility...



(865) 200-8364
www.newphaseonline.com



New Phase Research & Development is a fully dedicated clinical research facility in West Knoxville, Tennessee. We carefully select each trial for our facility and focus on enrollment and performance. Quality data, outstanding subject care and active recruitment, has allowed New Phase to become a leader in successful clinical trials at a site level.

With an expansive network of patient referrals and an in-house clinical research database, we are able to assess feasibility of potential trials as well as accurately predict recruitment potential and set realistic goals.

Our full-time research team consists of dedicated professionals who work together to achieve one common goal; successful trials.

WELCOME



MEET OUR PHYSICIANS



Dr. Natalie Clarke, MD – *Principal Investigator*

Dr. Clarke began working at New Phase Research & Development in March 2016. She graduated from Penn State University with a Bachelor of Science degree in Biology in 1996. After college, she participated in two years of research investigating the effects of various vasodilators on atherosclerotic arteries. From 1998–2002, she attended The Medical College of Georgia, earning her MD and completed her anesthesiology residency in 2006. Dr. Clarke moved from Georgia to Knoxville in 2010. While working at New Phase, Dr. Clarke has been involved in several studies including ones pertaining to diabetic neuropathy, IBS, COPD, asthma, rheumatoid arthritis, lupus and chronic low back pain.



Dr. Amanda Miller, MD – *Principal Investigator*

Prior to joining New Phase, Dr. Miller worked as a hospitalist in Knoxville from 2007–2021 and then as Medical Director at a local veteran's home. She has also worked in addiction medicine. Dr. Miller believes that excellent patient care begins with clinical research. After years of direct patient care, she is looking forward to making a difference in a new way. Throughout her career, Dr. Miller has contributed to a variety of clinical research studies, reflecting her dedication to scientific advancement. Her research involvement includes studies focusing on asthma, cardiovascular disease, chronic obstructive pulmonary disease (COPD), and obesity.



Dr. Sarah Radley, MD – *Principal Investigator*

Dr. Radley started working at New Phase Research and Development in April 2025. Prior to her career in medicine, she worked as a licensed marriage and family therapist. Her biopsychosocial lens of patient care led her to pursue a career in medicine to provide holistic medical care. She received her medical degree from the Brody School of Medicine at East Carolina University. She then completed residency in Family Medicine at UTHSC in Murfreesboro, TN. She has also served as a primary care physician at the VA. Dr. Radley has a love of learning and is excited to contribute to the advancement of the medical field through clinical research. She is gaining involvement in several studies regarding obesity, chronic low back pain, COPD and asthma.





MEET OUR COORDINATION STAFF

Our dedicated research site is staffed with 1 Phlebotomist, 1 Dietitian, and 5 full-time Clinical Study Coordinators, who work alongside Dr. Clarke, Dr. Miller, and Dr. Radley to move each trial in the right direction. With over 25 years of nursing and research experience, our Coordinators are some of the best in the industry.

Our Study Coordination staff consists of 1 RN, 1 LPN, 1 B.S degree, and 2 Certified Clinical Research Coordinators (CCRC).

Our Clinical Study Coordinators are assigned a maximum of three clinical trials each. This allows each Coordinator to fully dedicate their time to each trial they undertake, while providing their subjects the time and follow-up they truly need.

Our Coordinators function in a team focused environment with 24hr access to the Principal Investigator and Clinical Research Director.

Our staff has extensive experience with most EDC systems, including Medidata Rave, Oracle, Inform, and Datalabs. This experience, coupled with our site SOP of a 48hr data entry turnaround, has proven to be a highly successful combination in timely and accurate data entry.

All team members are annually trained in GCP/ICH guidelines as well as attend bi-monthly workshops for in-depth training on various aspects of clinical research as well as new industry standards.

MEET OUR SPECIALISTS

NPRD has a full-time team of specialists and managers, dedicated to keeping our premier research facility the best in West Knoxville. Responsibilities include running the facility's day to day operations, monitoring study regulations, and collecting patient information for our growing volunteer database. This team includes our Office Manager, Regulatory Specialist, and Front Office Receptionist.

We also have a team of recruiters who are specialized in patient enrollment and documentation, as well as, an internal marketing and advertising team. We utilize a variety of standard local advertising campaigns including print, digital targeting, radio, and television. This team includes our E-Source Specialist, two Recruitment Specialists, and Marketing Specialist.

We have developed very successful referral relationships with multiple specialties in Knoxville and the surrounding area. Allowing New Phase Research and Development to efficiently maximize enrollment and meet goals set by each sponsor.



OUR FACILITY

We have a secured double locked drug closet equipped with pin code access and deadbolt. We also maintain a drug storage refrigerator that is independently locked. Both the storage area and refrigerator are equipped with a digital glycol controlled min/max thermometer. These monitors are set to alarm staff of any deviations from the set range. Designated site staff maintain daily drug logs.

Our Facility Includes:

- 6 Research Exam Rooms
- On Site Lab
- -20F and -70F freezers and dry ice
- EKG Machines
- Double lock Drug Closet and Storage Refrigerator
- Fully Stocked Crash Cart, including Oxygen and an AED
- Private Office for CRA visits
- Wireless Internet
- Telephone, Fax Machine, Printer, Copier
- Comfortable Lounge Area with LCD TV
- 27 Parking Spots, steps from our facility's front door

We maintain an active emergency action plan and are located approximately 6 miles from the nearest hospital. We are equipped with a fully stocked crash cart that includes oxygen and an AED. All staff members are AED and CPR trained.

A private office is dedicated to onsite CRA/monitor visits. This office contains access to wireless internet, telephone, copier and fax machine.

Our patients have the comfort of their own spacious lounge area equipped with a LCD television. This provides extra comfort for extended subject visits in which we provide meals.



OUR STUDIES

New Phase Research and Development has experience in a wide range of clinical trials. To date we have conducted trials in the following indications:

Allergy/Rhinitis
Asthma
Birth Control
Cardiovascular Cholesterol
Chronic Kidney Disease
Crohn's Disease
Constipation
COPD
COVID-19 Treatment
Clostridioides Difficile

Fibromyalgia
GERD/Acid Reflux
Gout
High Triglycerides
Hyperlipidemia
Hypertension
IBS-D/C/M
Influenza Vaccine
Interstitial Cystitis
Low Testosterone

Lower Back Pain
Lupus
Neuropathy (Diabetic & Traumatic)
Obesity
Post Surgical Nerve Pain
RA
RSV Vaccine
Type I Diabetes
Type II Diabetes
Weight Loss

OUR STATISTICS

Over 20,000
volunteers in our
database and growing!

Over 103 studies
conducted.

In the last year alone,
we have enrolled 266
patients for 19 studies,
with a total of over
2,100 visits scheduled.

PARTNERED PHARMA COMPANIES

Over the years, we have built a robust and reliable network with leading pharmaceutical companies, positioning ourselves as a trusted partner in the clinical trials landscape. They entrust us with their Phase 2-4 trials, knowing that we bring a strong commitment to excellence, regulatory compliance, and efficient project management.



KNOXVILLE METRO AREA

796K POPULATION
IN 2024

1.53% POPULATION
INCREASE SINCE 2023

#16 FASTEST GROWING
PLACES IN THE US
IN 2023-2024

3rd LARGEST CITY IN
TENNESSEE

5.2k NEW RESIDENTIAL
UNITS BUILT IN 2024





NEXT STEPS



Thank you!

Contact New Phase Research and Development today. We are readily available to answer all questions, as well as provide feasibility reports, for any potential protocols currently looking for sites.



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