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WELCOME PACKET

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Experience a new perspective on research,  
Experience our research dedicated facility...



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(865) 200-8364  
[www.newphaseonline.com](http://www.newphaseonline.com)



New Phase Research & Development is a fully dedicated clinical research facility in West Knoxville, Tennessee. We carefully select each trial for our facility and focus on enrollment and performance. Quality data, outstanding subject care and active recruitment, has allowed New Phase to become a leader in successful clinical trials at a site level.

With an expansive network of patient referrals and an in-house clinical research database, we are able to assess feasibility of potential trials as well as accurately predict recruitment potential and set realistic goals.

Our full-time research team consists of dedicated professionals who work together to achieve one common goal; successful trials.

# WELCOME





# MEET OUR PHYSICIANS

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## **Dr. Natalie Clarke, MD**

### *Principal Investigator*

Dr. Clarke began working at New Phase Research & Development in March 2016. She graduated from Penn State University with a Bachelor of Science degree in Biology in 1996. After college, she participated in two years of research investigating the effects of various vasodilators on atherosclerotic arteries. From 1998–2002, she attended The Medical College of Georgia, earning her MD and completed her anesthesiology residency in 2006. Dr. Clarke moved from Georgia to Knoxville in 2010. While working at New Phase, Dr. Clarke has been involved in several studies including ones pertaining to diabetic neuropathy, IBS, COPD, asthma, rheumatoid arthritis, lupus and chronic low back pain.



## **Dr. Amanda Miller, MD**

### *Principal Investigator*

New Phase Research and Development would like to introduce the newest addition to our team, Dr. Amanda Miller. Dr. Miller is currently our Principal Investigator for multiple clinical studies, including hypertension and cardiovascular health. Prior to joining NPRD, she worked as a hospitalist in Knoxville from 2007–2021 and then as a Medical Director at a local veteran's home. She has also worked in addiction medicine. Dr. Miller believes that that excellent patient care begins with clinical research. After years of direct care, she is looking forward to make a difference in a new way.



## **Dr. Evelyne Davidson, MD**

### *Principal Investigator*

New Phase is proud to have Dr. Evelyne Davidson as our research dedicated PI who oversees all trials at the West Knoxville facility. Dr. Davidson is a board eligible Internist with over 30 years of experience in patient care and management. Dr. Davidson has extensive experience in most primary care indications and is actively involved in the care of every clinical research subject. Dr. Davidson not only performs all protocol dictated examinations, but meets with each subject at every visit. Dr. Davidson is present in all informed consent discussions and personally evaluates all inclusion/exclusion criteria. Unlike most Principal Investigators, Dr. Davidson not only provides oversight, but also has an active role in the day to day coordination of each trial.



## **Rebekah Toler, FNP**

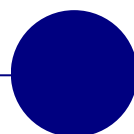
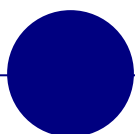
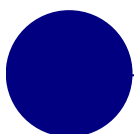
### *Sub-Investigator*

Rebekah graduated from Tennessee Wesleyan University in 2017 with her Bachelors in Nursing. After college, she began her nursing career at Methodist Medical Center of Oak Ridge with a background in oncology, hospice, and surgery. From 2022–2023, Rebekah attended Lincoln Memorial University. There she graduated with a Masters of Nursing with a Family Nurse Practitioner License, and became AANP board certified. Since starting at New Phase, Rebekah has been involved in several studies including ones pertaining to neuropathy and diabetes.





# MEET OUR COORDINATORS



Our dedicated research site is staffed with 6 full-time Clinical Research Coordinators and 1 Sub-Investigator, who work alongside Dr. Miller, Dr. Clarke and Dr. Davidson to move each trial in the right direction. With over 25 years of nursing and research experience, our Coordinators are some of the best in the industry.

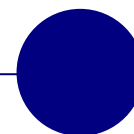
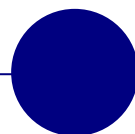
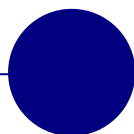
The coordinator staff consists of 1 FNP, 2 RNs, 1 CNA, and 3 Certified Clinical Research Coordinators (CCRC). Our Clinical Research Coordinators are assigned a maximum of three clinical trials each. This allows each Coordinator to fully dedicate their time to each trial they undertake, while providing their subjects the time and follow-up they truly need.

Our Coordinators function in a team focused environment with 24hr access to the Principal Investigator and Clinical Research Director.

Our staff has extensive experience with most EDC systems, including Medidata Rave, Oracle, Inform, and Datalabs. This experience, coupled with our site SOP of a 48hr data entry turnaround, has proven to be a highly successful combination in timely and accurate data entry.

All team members are annually trained in GCP/ICH guidelines as well as attend bi-monthly workshops for in-depth training on various aspects of clinical research as well as new industry standards.

# MEET OUR SPECIALISTS



NPRD has a full-time team of specialists and managers, dedicated to keeping our premier research facility the best in West Knoxville. Responsibilities include running the facility's day to day operations, monitoring study regulations, and collecting patient information for our growing volunteer database. This team includes our Office Manager, Regulatory Specialist, and Receptionist.

We also have a team of recruiters who are specialized in patient enrollment and documentation, as well as, an internal marketing and advertising team. We utilize a variety of standard local advertising campaigns including print, digital targeting, radio, and television. This team includes our E-Source Specialist, two Recruitment Specialists, and Marketing Specialist.

We have developed very successful referral relationships with multiple specialties in Knoxville and the surrounding area. Allowing New Phase Research and Development to efficiently maximize enrollment and meet goals set by each sponsor.





# OUR FACILITY

We have a secured double locked drug closet equipped with pin code access and deadbolt. We also maintain a drug storage refrigerator that is independently locked. Both the storage area and refrigerator are equipped with a digital glycol controlled min/max thermometer. These monitors are set to alarm staff of any deviations from the set range. Designated site staff maintain daily drug logs.

## Our Facility Includes:

- 6 Research Exam Rooms
- On Site Lab
- -20F and -70F freezers and dry ice
- EKG Machines
- Double lock Drug Closet and Storage Refrigerator
- Fully Stocked Crash Cart, including Oxygen and an AED
- Private Office for CRA visits
- Wireless Internet
- Telephone, Fax Machine, Printer, Copier
- Comfortable Lounge Area with LCD TV
- 27 Parking Spots, steps from our facility's front door

We maintain an active emergency action plan and are located approximately 6 miles from the nearest hospital. We are equipped with a fully stocked crash cart that includes oxygen and an AED. All staff members are AED and CPR trained.

A private office is dedicated to onsite CRA/monitor visits. This office contains access to wireless internet, telephone, copier and fax machine.

Our patients have the comfort of their own comfortable lounge area equipped with a LCD television. This provides extra comfort for extended subject visits in which we provide meals.



# OUR STUDIES

New Phase Research and Development has experience in a wide range of clinical trials. To date we have conducted trials in the following indications:

Allergy/Rhinitis

Asthma

Birth Control

Cardiovascular Cholesterol

Crohn's Disease

Constipation

COPD

Chronic Kidney Disease

COVID-19 Treatment

Fibromyalgia

GERD/Acid Reflux

Gout

High Triglycerides

Hyperlipidemia

Hypertension

IBS-D/C/M

Influenza Vaccine

Interstitial Cystitis

Low Testosterone

Lower Back Pain

Lupus

Neuropathy (Traumatic & Diabetic)

Post Surgical Nerve Pain

RA

RSV Vaccine

Type I Diabetes

Type II Diabetes

Weight Loss

# OUR STATISTICS

Over 20,000  
volunteers in our  
database and growing!

Over 100 studies  
conducted.

In the last year alone,  
we have enrolled 266  
patients for 19 studies,  
with a total of over  
2,100 visits scheduled.

# KNOXVILLE METRO AREA

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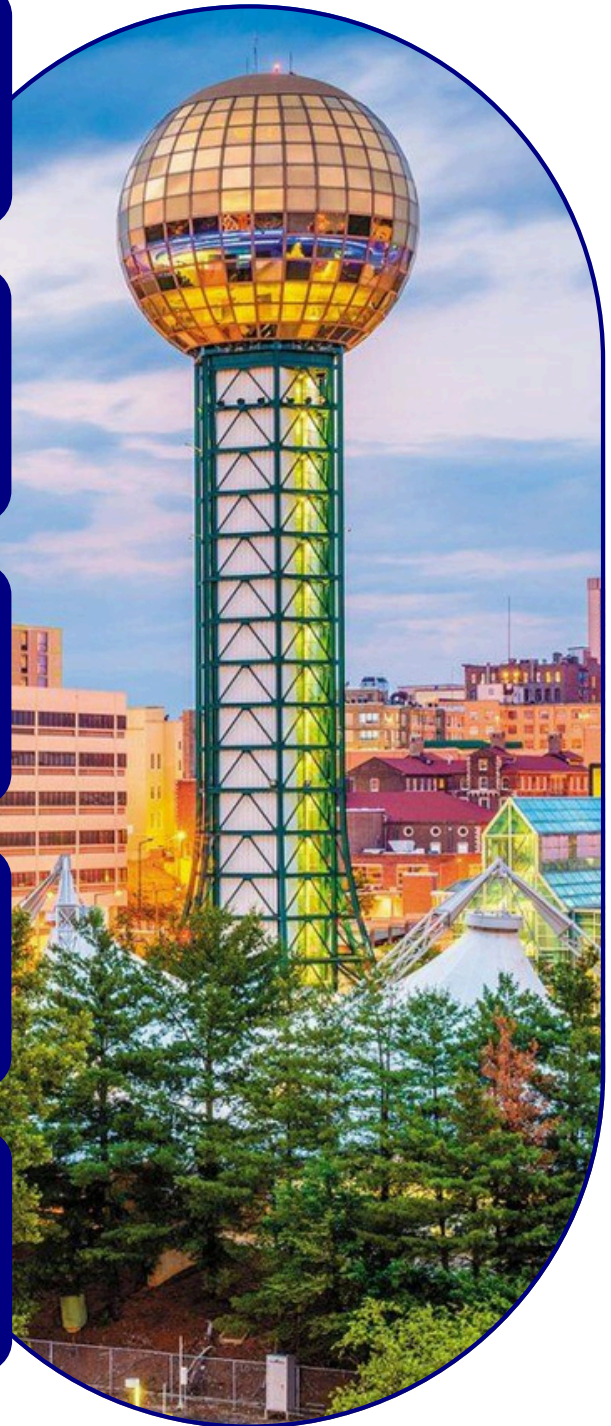
**796K** POPULATION  
IN 2024

**1.53%** POPULATION  
INCREASE SINCE 2023

**#16** FASTEST GROWING  
PLACES IN THE US  
IN 2023-2024

**3rd** LARGEST CITY IN  
TENNESSEE

**5.2k** NEW RESIDENTIAL  
UNITS BUILT IN 2024





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# NEXT STEPS



*Thank you!*

Contact New Phase Research and Development today. We are readily available to answer all questions, as well as provide feasibility reports, for any potential protocols currently looking for sites.



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